McKinsey & Company

Solve. The McKinsey Game.

FAQs



Common FAQs for candidates

How can I prepare?

There is no preparation needed for Solve. We are aware external companies offer coaching, but it is not required or necessary to do well.

Do you offer extra time for disabilities?

Yes, if you have a disability, health condition or specific learning difficulty, please speak to your recruiter and we can accommodate you accordingly.

Is Solve available in multiple languages?

Yes, Solve can be taken in English, Spanish (Iberia or Latin America), Portuguese (Iberia or Latin America), or Japanese. Please select the language you feel most comfortable completing in.

Who should I contact if I experience technical issues?

All technical issues should be directed from you (the candidate) to gbil-support@mckinsey.com

You can email the support team directly, or use the live chat function. The support team will be able to run diagnostics on your link and help solve any issues directly with you, including the graphics not working or tech checks failing.

Please contact your recruiter if you have non-technical questions.

Please note - *if you experience technical issues during Solve, and do not contact support, we cannot make any exceptions to allow for a reset.*

Will I lose time if I contact support during the Solve?

No, the support team will work with you to resolve the issue you are experiencing and offer you extra time or reset your link depending on the issue. You will need to contact the support team at the time your technical issue arises.

Do I need specific equipment?

After clicking on your link, you will be taken through a tech check before starting Solve. This will inform you on whether your device meets the minimum specification requirements.

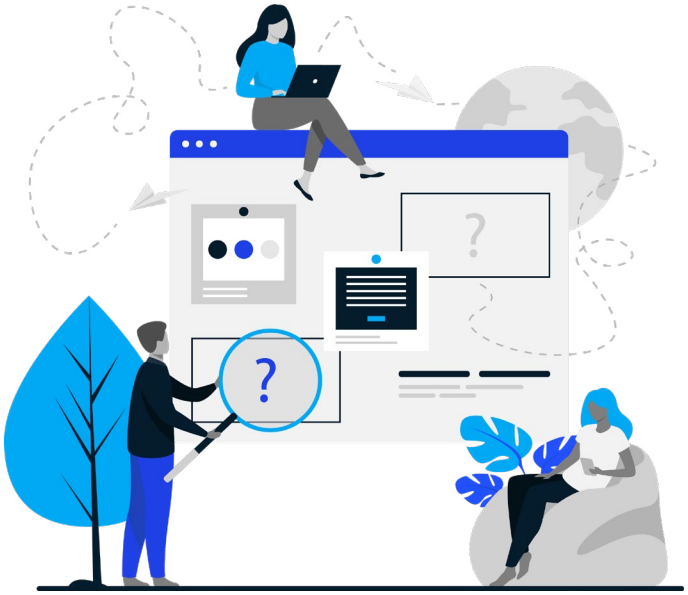
Sound is not necessary and a mouse is optional.

How do I change my timeslot?

If you have not yet started Solve, you can click into your original link and schedule a new time slot.

Can I complete Solve on an iPad or phone?

The assessment is only available on PC or Mac.



How long do I have to complete Solve?

Solve is a 70 minute assessment. Each task within Solve will begin with an untimed tutorial, which directs you to the task's objective and provides guidance on how to navigate the task.

We suggest finding a time slot where you will not be disturbed and can complete the assessment without any interruptions.

How do you counteract potential cheating?

Solve uses advanced AI methods to ensure that there is ample variation in each scenario for each candidate.

It is designed so that no two individuals have the same parameters and combinations of data.

You may also be asked at random to take an additional task in person and/or to explain your logic used. Your recruiter will inform you if this is the case.

Solve does not require previous business knowledge or gaming experience. You will be provided with a tutorial at the start of each task to help you become familiar with what you are required to do and how to navigate around Solve.

Will you make a decision just on the results from Solve?

No. The results from Solve will be taken into consideration together with the rest of your application and any other assessment results. Therefore, the McKinsey recruiter will make a decision based on multiple factors as referenced in the Recruitment Privacy Notice.

We will be able to provide you with the score that you achieved after participating in Solve and upon request, your percentile range which is a quartile benchmarked with other job applicants.

We cannot provide you with the maximum score, use cases or screenshots of Solve. We also cannot provide any other information that may disclose our proprietary recruiting methodologies and intellectual property, in particular trade secrets.



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