McKinsey & Company

McKinsey Problem Solving Game

FAQs

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How can I prepare?

There is no preparation needed for the McKinsey Problem Solving Game. We are aware external companies offer coaching, but it is not required or necessary to do well.

The McKinsey Problem Solving Game does not require previous business knowledge or gaming experience. You will be provided with a tutorial at the start of each task to help you become familiar with what you are required to do and how to navigate around the McKinsey Problem Solving Game.

Do you offer accommodations for disabilities?

Yes, if you have a disability, health condition or specific learning difficulty, please speak to your recruiter and we can accommodate you accordingly.

Who should I contact if I experience technical issues?

All technical issues should be directed from you (the candidate) to gbil-support@mckinsey.com

You can email the support team directly, or use the live chat function.

The support team will be able to run diagnostics on your link and help solve any issues directly with you, including the graphics not working or tech checks failing.

Please contact your recruiter if you have non-technical questions.

Please note: if you experience technical issues during the McKinsey Problem Solving Game and do not contact support, we cannot make any exceptions to allow for a reset.

How long do I have to complete the McKinsey Problem Solving Game?

The McKinsey Problem Solving Game is valid for 70 minutes. We suggest finding a time slot where you will not be disturbed and can complete the McKinsey Problem Solving Game without any interruptions.

Please note, each task within the McKinsey Problem Solving Game begins with an untimed tutorial, which directs you to the task's objective and provides guidance on how to navigate the task.

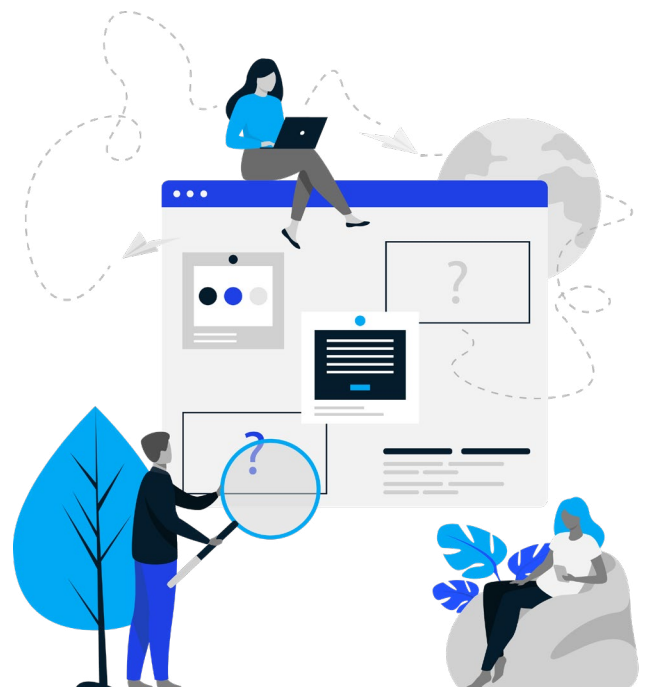## Will I lose time if I contact support during the McKinsey Problem Solving Game?

No, the support team will work with you to solve the issue you are experiencing and offer you extra time or reset your link depending on the issue.

You will need to contact the support team at the time your technical issue arises.

How do I change my timeslot?

If you have not yet started the McKinsey Problem Solving Game, you can click into your link and schedule a new time slot.

Do I need specific equipment?

After clicking on your link, you will be taken through a tech check before starting the McKinsey Problem Solving. This will inform you on whether your device meets the minimum specification requirements. Sound is not necessary and a mouse is optional.

Can I complete the McKinsey Problem Solving Game on an iPad or phone?

The McKinsey Problem Solving is only available on a PC or Mac.

Is the McKinsey Problem Solving Game available in multiple languages?

Yes, the McKinsey Problem Solving Game can be taken in English, Spanish (Iberia or Latin America), Portuguese (Iberia or Latin America), or Japanese.

Please select the language you feel most comfortable completing the McKinsey Problem Solving Game in.

How do you counteract potential cheating?

The McKinsey Problem Solving Game uses advanced AI methods to ensure that there is ample variation in each scenario for each candidate.

It is designed so that no two individuals have the same parameters and combinations of data.

You may also be asked at random to take an additional task in person and/or to explain your logic used. Your recruiter will inform you if this is the case.

Will you make a decision just on the results from the McKinsey Problem Solving Game?

The results from the McKinsey Problem Solving Game will be taken into considerations with the rest of your application and any other assessment results.