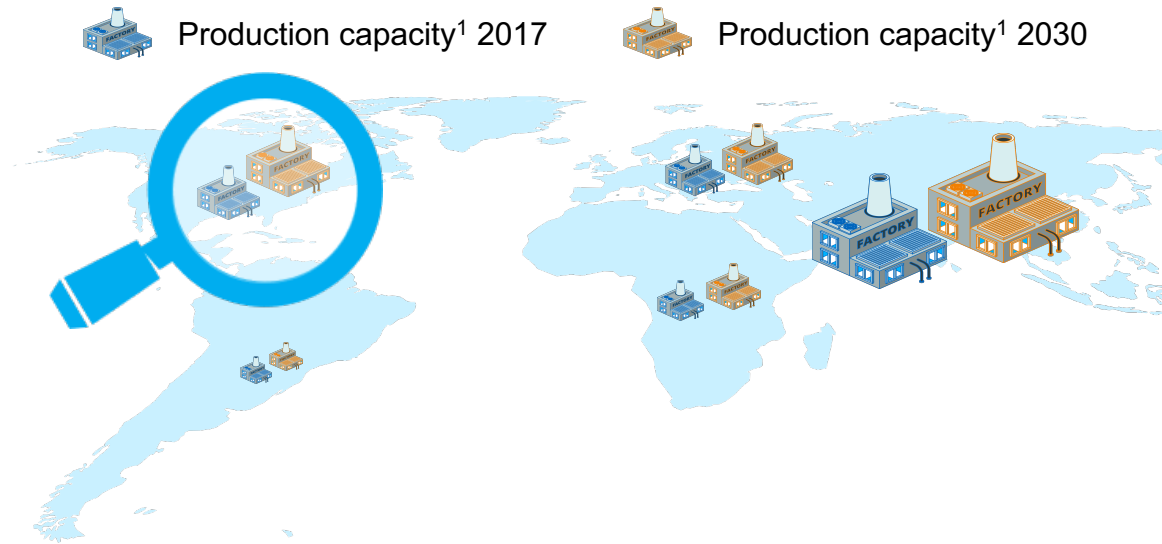


Chemicals Manufacturing 2030+

More of the same...
but different.

The changes in the global asset network will be small ...



Growth rates will likely continue to diverge among China (~4%), US (~2%), and Europe (~1%) will continue; China will build new at-scale assets, Europe and US will continue to use mainly existing assets²



Reliance on existing assets may not necessarily translate into significant disadvantages for Europe and US as “back-regionalization” of markets continues; Western assets tend to be better-performing although Asia is catching up quickly



To fight labor-cost inflation, China and Eastern Europe will need significant productivity increases by applying Lean and Industry 4.0 techniques



Integrated sites will still be an advantage, as the basics economic reasons will continue to be relevant in a world of increasing digitization



Increasing volatility and potential crises will require companies to develop response scenarios emphasizing agile end-to-end optimized supply chains

¹ Production capacity based on petrochemicals production (70% of chemicals volume)

² Estimated CAGR of production capacity petrochemicals until 2030, Source ICIS

... changes will happen mainly at the plant level along 3 dimensions

DATA MANAGEMENT

Scale will not necessarily be an advantage in terms of the impact from data usage, because each plant will require a tailored optimization model; scale benefits will mainly come from database of failures

Most data lakes will be built on-premise rather than in the cloud; limited comparability of sites, lack of speed, and data-security risks limit benefit of cross-site data pools

Data will be managed by chemicals players, with access granted to externals on a need-to-know basis so they can leverage data to help reduce failures and increase service

ASSET OPTIMIZATION



Robotics, digital, and advanced analytics (AA) will change activities, not the fundamental design of assets:



Only a **limited number of solutions with significant impact**—core of creating impact is not building a tool, but implementing and scaling successfully

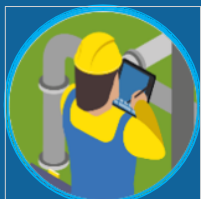


Key improvement levers will be AA-based **Yield-Energy-Throughput optimization, predictive asset reliability, and digitally enabled performance management**



Most solutions have a **better business case when integrated into newly built assets**, but can also be retrofitted easily

PEOPLE'S TASKS



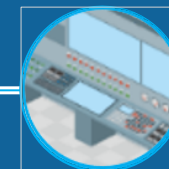
Maintenance technicians will use digital-workflow apps, increasing efficiency and productivity through improved planning, guidance, and performance management; in principle, tasks will stay the same



Control-room operators will remain for safety reasons; their tasks will evolve from “control” to “improve,” creating an enormous upskilling challenge



40-60% of value-adding field operator time can be saved through automation and applied toward more critical tasks that require humans; the limiting factor for reducing resources will be safety regulations



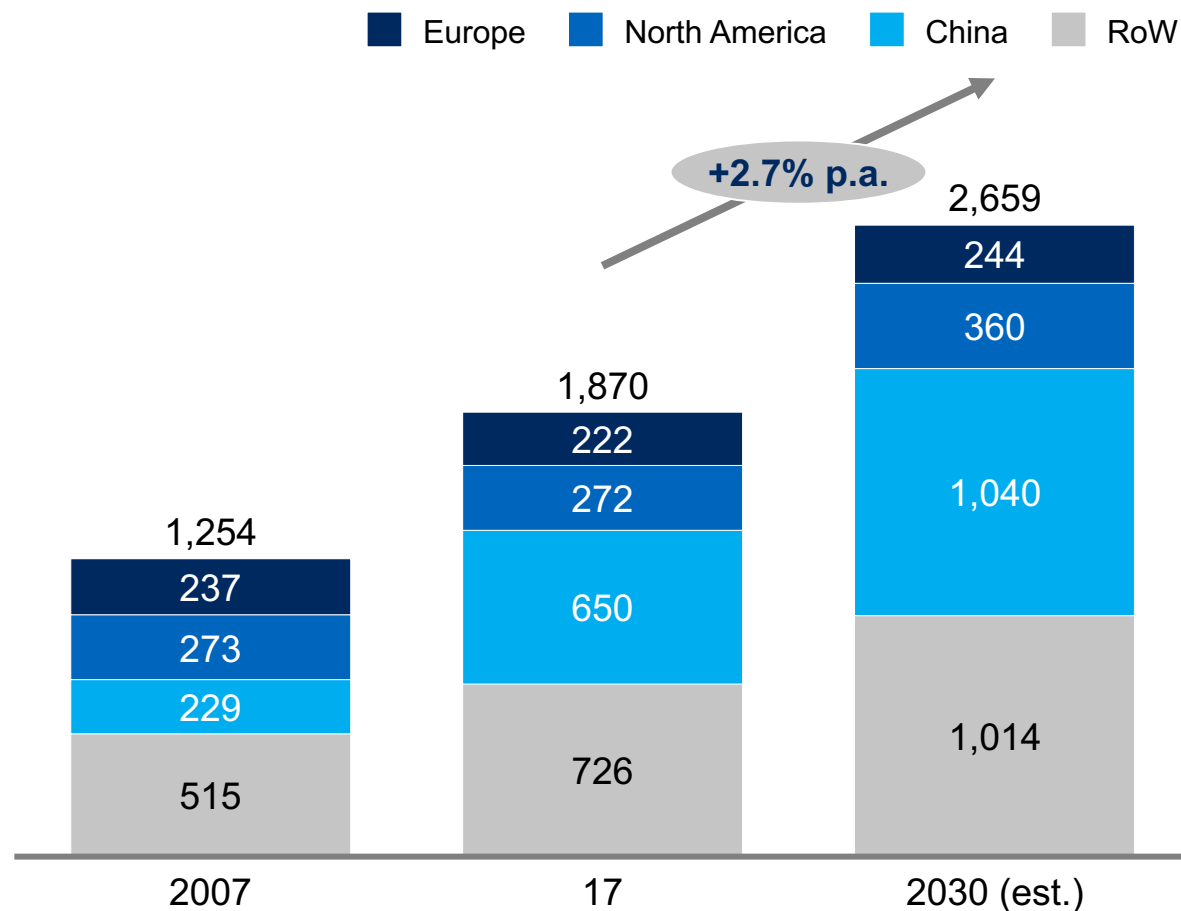
Regional consolidation of control rooms will only be implemented for a subset of asset archetypes, mostly because of safety regulations and risk limitations; consolidation of control rooms on site will be a significant improvement lever

LEAN will continue to be the foundation



Growth rates show expansion in China while Western hemisphere stays mostly flat

Global chemicals capacity forecast¹, in mtpa²



CAGR, %

0.7%

2.1%

3.7%

2.6%

- **China is expected to build new at-scale facilities** while EU/US will mainly keep using existing facilities
- Depreciated assets in Europe and **long pay-back times for new assets** (15-20 years) limit capacity shift toward other markets
- **Long-term shift of capacity share to emerging markets expected** in order to meet increasing demand

¹ ICIS forecast based on petrochemicals, accounting for 70% of total chemicals market

² Million tonnes per annum

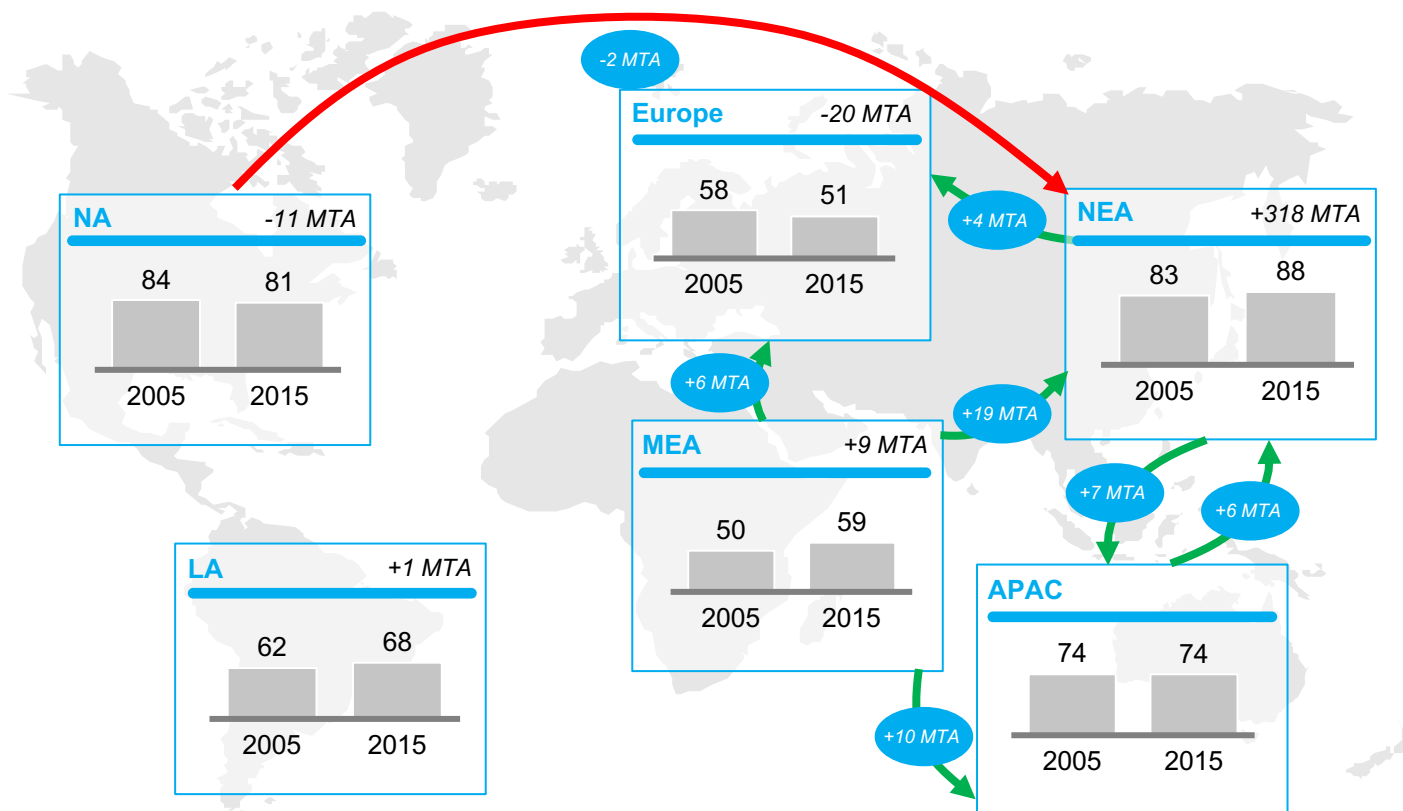


Deep dive—chemicals market is staying regional; share of supply that stays within regions has further increased since 2005

Petrochemicals regional trade flows¹,
2005-2015, % of production consumed in region

■ Percentage of production consumed within the region ("regionality")¹

⊗ Change in trade flow (2005-2015), MTA²



Consumption of specialty chemicals is **more global**; however specialty chemicals represent **<30% of the global chemicals market** (volume)

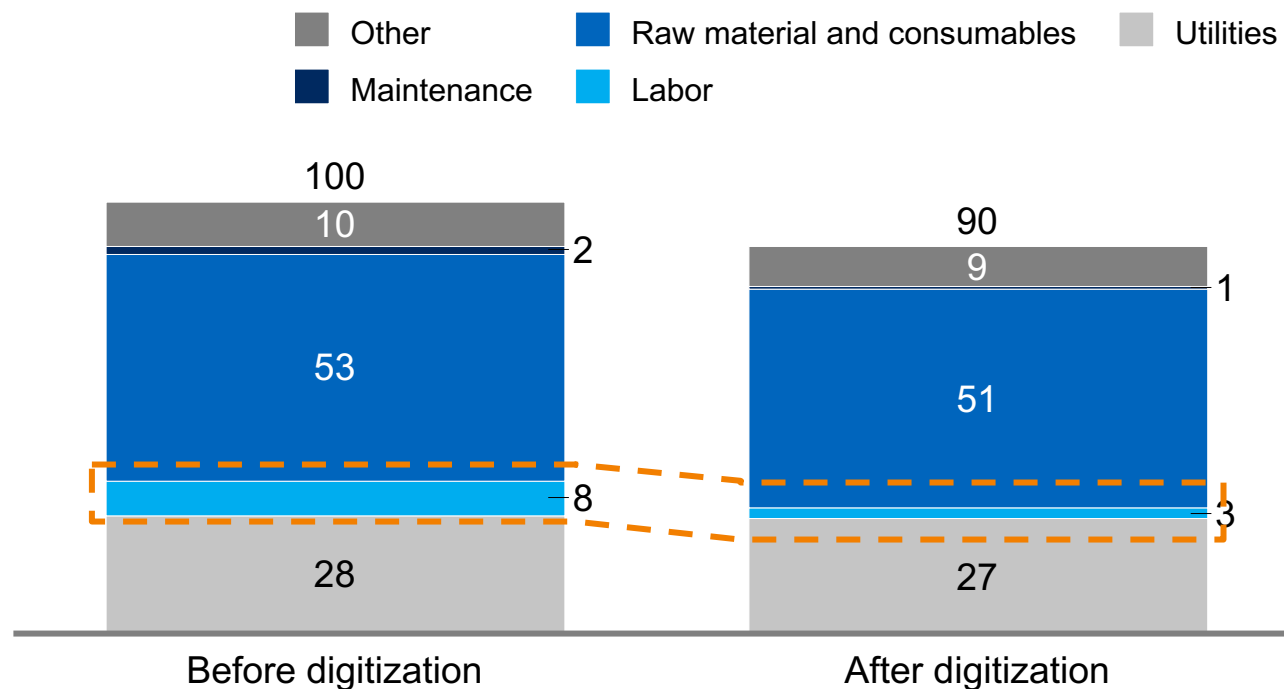
- **Northeastern Asia and Middle East and Africa are increasing regionalization**, with increasing production and increased non-import consumption as a percentage of production
- As the **largest demand driver**, **China** is driving the regionalization of the (petro-) chemicals market

¹ Regions: North America, South & Central America, Middle East & Africa, Europe, Former USSR & Northeastern Asia, and Asia & Pacific
² Million tonnes per annum; trade flow arrows are non-comprehensive—only trade flows where one direction is greater than 7 MTA included



Assets in China and Eastern Europe will need significant productivity increases by applying Lean methodology and Industry 4.0

Revenues and cost structure 2017¹, percent of total cost



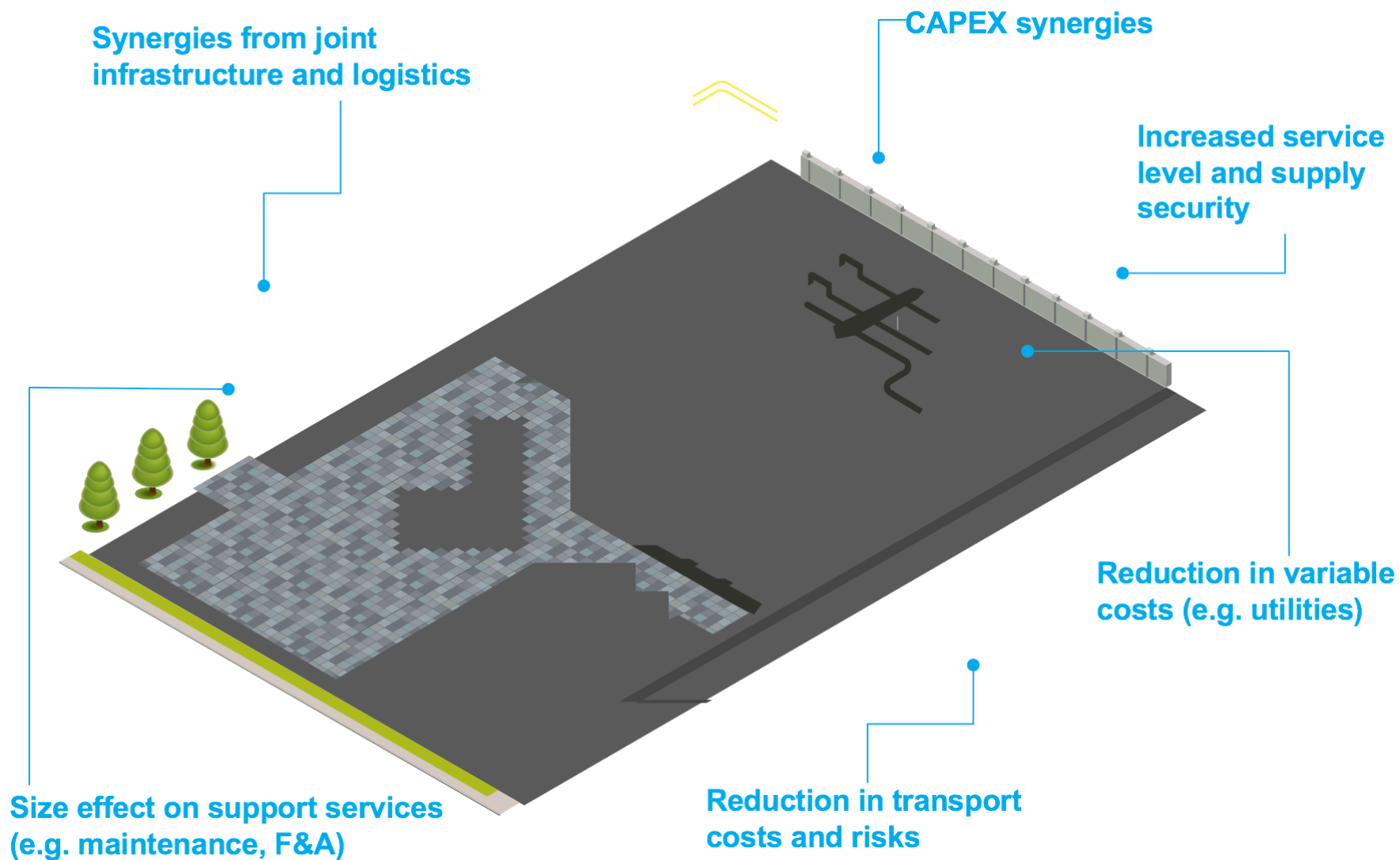
- Digitization (advanced analytics, automation and digital central functions) affects all cost drivers
- Labor cost reduction due to automation and robotics has the strongest effect

- Digitization significantly **reduces the share of labor in the total cost** thereby **reducing the competitive advantage** of LCC players
- Also current LCC players need to **implement lean and Industry 4.0** elements to stay competitive

¹ Cost structure based on commodity-chemical plant



Integrated sites will still be an advantage as the underlying drivers for economies will continue to be relevant in a world of increasing digitization

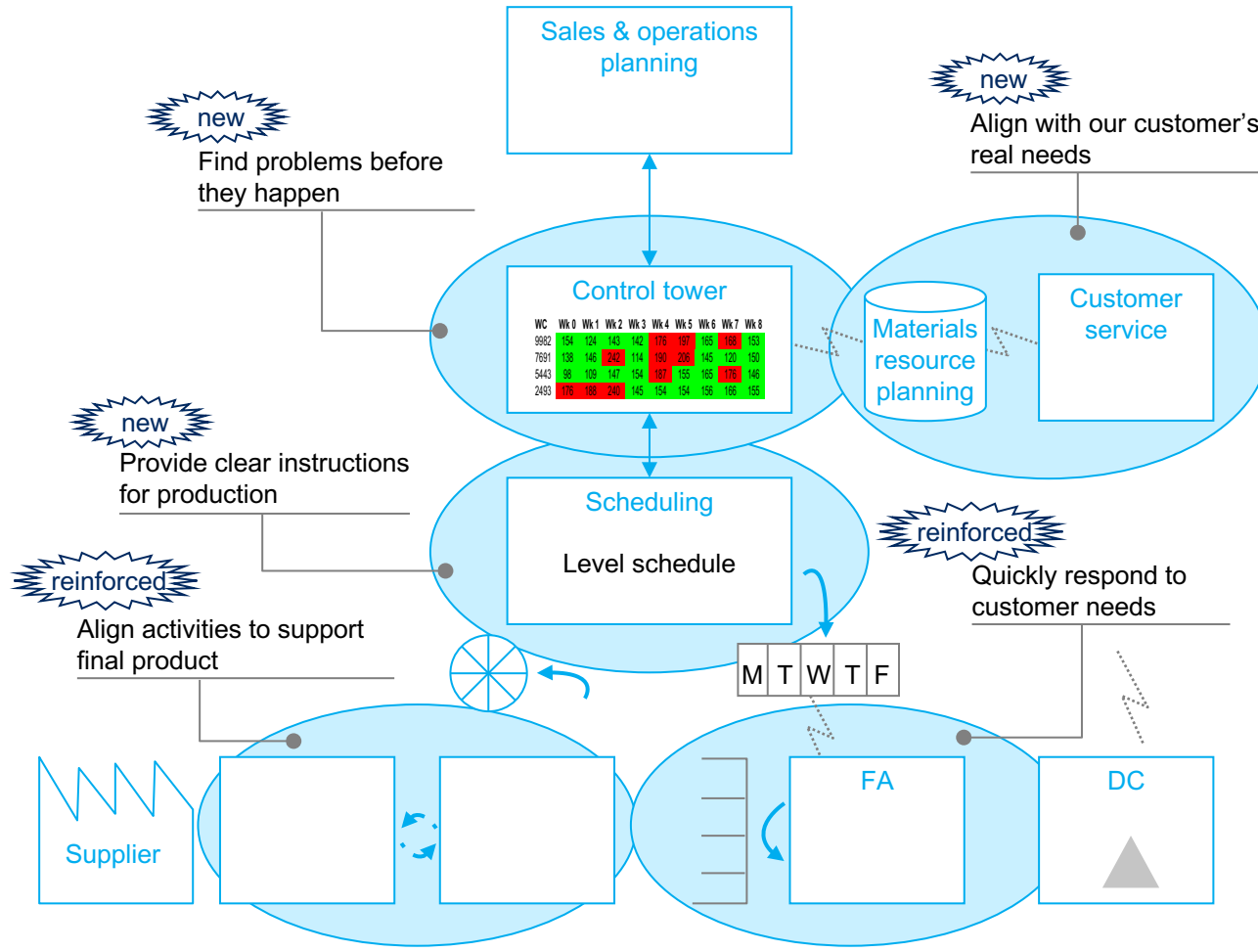


- **Underlying drivers for economies** (CAPEX synergies, reduced logistics cost, etc.) **will continue to be relevant**
- Increasing use of digital and advanced analytics **will likely challenge the economies of integrated site only to marginal extent**



Players need to develop response scenarios with more agile and end-to-end optimized supply chains in order to stay resilient in downturns

End-to-end (E2E) integrated supply chain



Lean foundational tools :

5s+1

Visual factory

Standard work

QCPC

TPM

VSM

PIM

How does agile E2E supply chain increase reactivity?



Inventory

- **Reduced inventory across the value chain** (incl. raw materials, intermediates and finished goods) due to **instant visibility of stocks**
- Greater opportunity to implement “**make to order**” strategy as lead times in P2P process are reduced



Lead time

- Faster lead times due to reduction of touchpoints leading to **shorter cash-turnaround cycles**



Cost

- **Fewer write-offs and aged stocks**
- **Reduced costs** for holding inventory and redistribution



Customer service

- Improved customer understanding leading to **better alignment of expectations and service** as systems prevent order complications



Market reactivity

- **Better customer service** enabled by faster response times
- Increased ability to **adapt to market changes**
- **Greater opportunity for segmentation**

Agile supply chain coupled with segmentation reduces NWC requirements and improves market responsiveness



Data management—Scaling advanced analytics (AA) across multiple sites requires tailored optimization at every site

Based on use case of a large cement manufacturer:

- 30+ cement sites with **comparable technology** covering 10+ countries in Europe
- However, there are still **significant differences between sites that limit scalability of the AA algorithm**



Differences

- Process technology details
- Performance levels
- Data sources
- External factors (e.g. temperature, humidity)
- People/experience levels
- Site age

Implications for scaling up advanced-analytics solutions

- Contextual situation and external factors—such as temperature, humidity, people—are **inherently different for each plant**
- AA modeling has to be done at the plant level, as **highly customized models are required** rather than simple replications or adaptations of a master and data across sites



Data management—Data lakes will be mostly local given lack of speed, data-security risks, and limited comparability of sites

Hosting decision



On-premise



Public cloud

Cost	<div>➖ More capex</div> <div>➕ More attractive opex</div>	<div>➕ Cost of capex more attractive</div> <div>➖ Opex on public cloud up to ~1.5 - 2.0 times higher</div> <div>➕ More flexible costs</div>
Security	<div>➕ Encrypted data in safe environment guaranteed</div>	<div>➖ Challenges for transferring and storing sensitive data on the cloud</div>
Implementation time	<div>➖ Creating new infrastructure can be a slow process especially HW purchases and integration</div>	<div>➕ Infrastructure can normally be provided very quickly</div>
Data latency	<div>➕ Updating data from original systems in real time</div>	<div>➖ Network latency reduces speed</div>
Technology readiness	<div>➕ Proven technologies with robust community of developers</div>	<div>➖ Ensure local and cloud vendor technology remains on par</div>

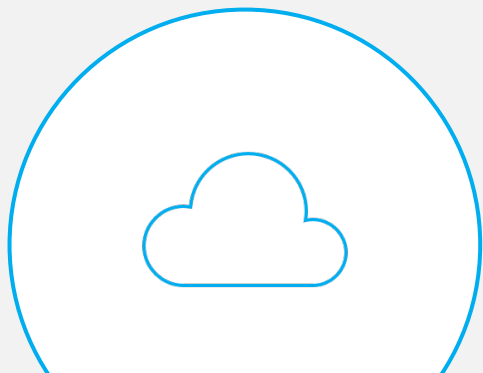
“...The executives surveyed clearly see some risk involved with moving to cloud services (data security, privacy and confidentiality top the list). According to one industry senior executive: “Once the cost becomes compelling then the factors around business criticality will come into play. Even so we are not at a point where we are ready to put our crown jewel information in the cloud.”

- Most data lakes will be built “on premise” and not cloud based given limited gain from data sharing between sites due to:
 - Risk of data security
 - Lack of speed
 - Limited comparability of sites



Data management—Data will be managed by the players; access by third parties on a need-to-know basis to reduce failures and increase security

Challenges of cloud-hosting and third-party data ownership



Lack of control & flexibility

- Chemical player **no longer has total control** of applications or data
- Some applications, tools, and software **cannot be deployed on cloud infrastructure**



Limited value-add & functionality

- **Limited benefit of data ownership or management** by third parties
- As this typically implies a cloud storage, network latencies and availability **may affect application performance**



Security/legal risks

- Service providers **will have access to chemical player's data**
- Chemical player **will still be liable for data breaches**



- Most data **will be owned and managed by chemical players themselves** due to data concerns and the lack of competitive advantage provided otherwise:
 - **Limited incentives for chemical players to share data without clear need** (e.g., specific project) with other parties
 - Service providers will be given access to the data lake, **presenting security concerns**
 - **Increased security and legal risks** with third-party ownership



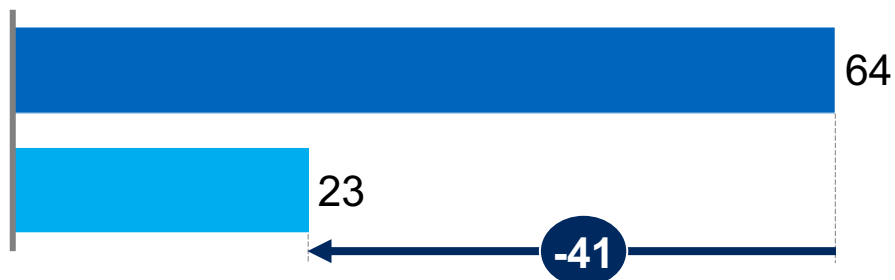
Asset optimization—core of creating impact is not building a tool, but implementing and scaling successfully after pilot

Stage of adopting digital manufacturing solutions

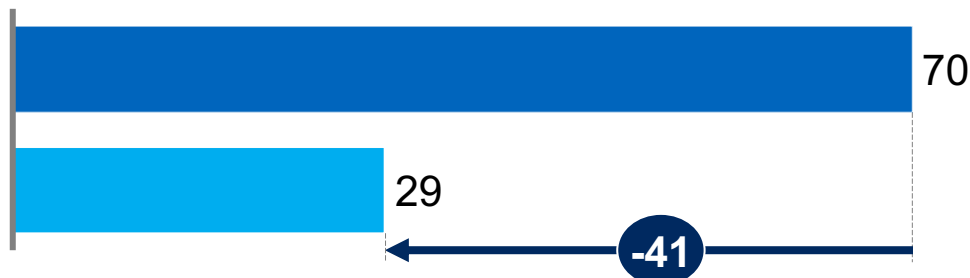
% of relevant solutions

Pilot phase (or advanced) Rollout phase

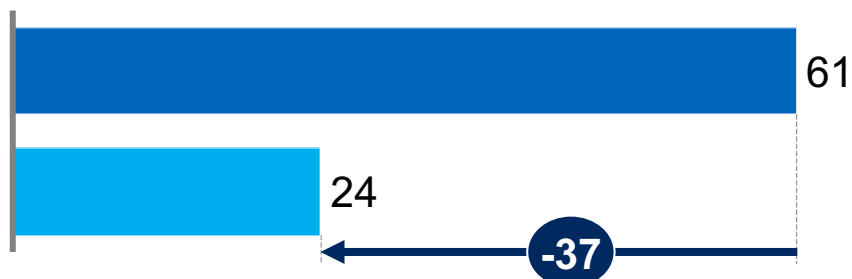
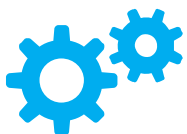
Connectivity



Intelligence



Flexible automation



Lacking impact at scale
—while pilots are common, **only ~30% of organizations adopted rollout-relevant solutions** company-wide

- There is no “silver bullet”—**key is to choose priority elements and scale them across the company**
- **To move successfully out of pilot purgatory:**
 - Approach the opportunity “**bottom-line value backward**” rather than technology forward
 - Build and lead a **focused ecosystem of technology partners**
 - **Drive the transformation from the top** and communicate results and success stories



Asset optimization—Yield, Energy and Throughput with in-line quality control and predictive-asset reliability will be key levers

Case example: Throughput improvement

Situation: Global chemical company had **high variability in throughput** and **low overall output** at one of its plants in Europe



Sensing & capturing—large data set used from client's current sensors (>500,000 samples covering >500 days of production, each with >50 tags → ~40 million data points)



Analysis & modeling—whereas previously the company was aware only of linear correlations, the model has shown the interdependency of key variables, thus better explaining the process



Decision making & actuation—The new approach helped the company set up new experiments for optimal production levels









Impact: 18-33% output increase potential for the processes within the study scope; overall savings and revenue increase opportunities of ~EUR 30mn

Chemical players using **digital solutions to transform their operations** are seeing promising results

- **Maximization of profit/hr of processing plant** by optimizing process parameters
- **Minimization of cost and downtime associated with maintenance/repairs**
- Relatively low required investments, with **payback periods of one to two years**



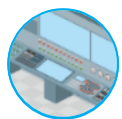
Asset optimization—Most solutions are more feasible in a newly built setup but can be also retrofitted

Value identified, mEUR		Implementation cost, mEUR		Payback	Selected key levers
Recurring	 Plant steering	10	~1	<1 yr	<ul style="list-style-type: none">Advanced analytics algorithm for steeringOptimization of energy flow at site levelUse manufacturing intelligence
	 Reliability & maintenance exec.	5	~2	1-2 yrs	<ul style="list-style-type: none">Digitization and automation of recurring maintenance activitiesAdvanced analytics (AA) for reliability
	 Operations	5	~3	1-2 yrs	<ul style="list-style-type: none">Automation of manual standard tasksDigitization of manual non-standard tasksReal-time performance management
	 Capabilities		Low ¹		<ul style="list-style-type: none">Enabler
	 Core technical enablers				
	Total recurring	20	~6	1-2 yrs	
Capex savings	 Digital project management	10-25	3-10		<ul style="list-style-type: none">Adoption of 3rd era of project-management practices: project production managementSetup of specific technologies against variability

Based on case study of a chemical company building a new plant:

- All of these levers can also be retrofitted to an existing plant, which would lead to a slight increase in payback times
- Payback period for most AA levers, however, is significantly less than 2-3 years and therefore financially viable even with higher implementation cost

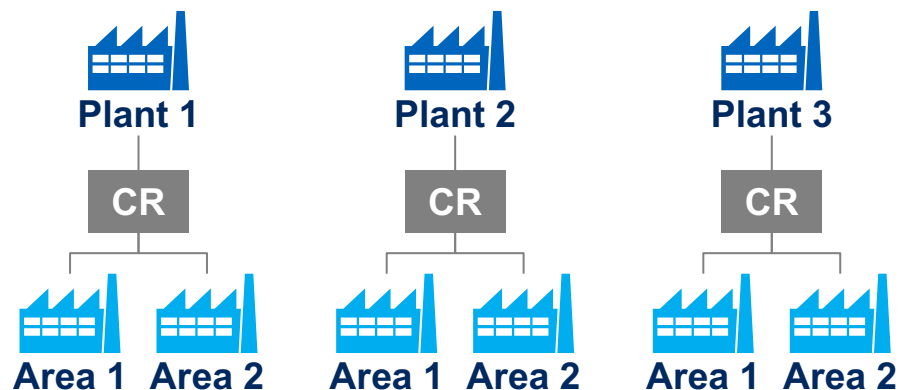
¹ Digital organization and technical infrastructure generally well fit to support prioritized case



Asset optimization—Regional consolidation of control rooms (CRs) will be implemented for a subset of assets; consolidation at site level for all assets

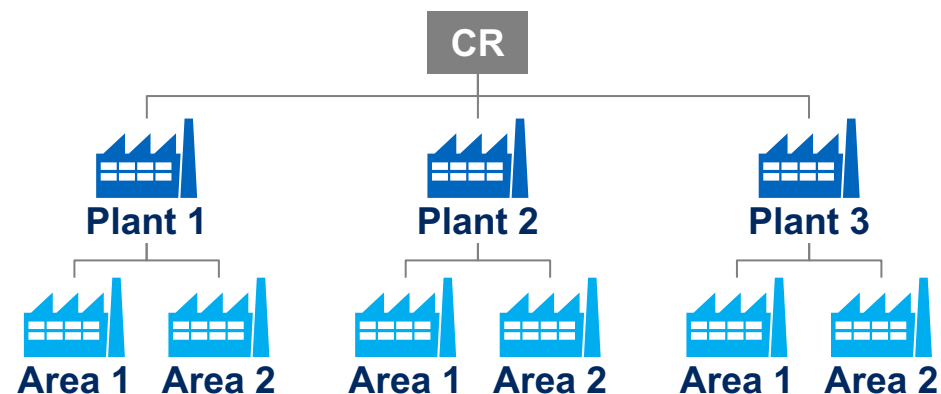
Increasing level of consolidation

Site-level consolidation



- Site-level consolidation can be achieved, **allowing for capture of tangible synergies**
- High safety regulations/risk barriers** as well as **CAPEX and technical challenges** (e.g. data sharing across sites) **prevent further consolidation**
- Example:** At one European site, a large manufacturer merged about half a dozen control rooms at into one, leveraging scale and improving communications between areas of the asset

Further consolidation—centralized control room



- Achievable for a small subset of asset archetypes** (e.g., gas separation assets) **given limitation in safety regulations and risks**
- Example:** A global manufacturer introduced **remote management** of gas units to boost efficiency
 - Remote management used to adjust capacity or prevent accidents in real time via predictive maintenance
 - Covered more than 15 plants in Europe and 20 in Asia

- Regional consolidation** of control rooms can work, but **only for select asset archetypes** (e.g., gas separation assets)
- Consolidation of control rooms** on sites is already happening and will continue

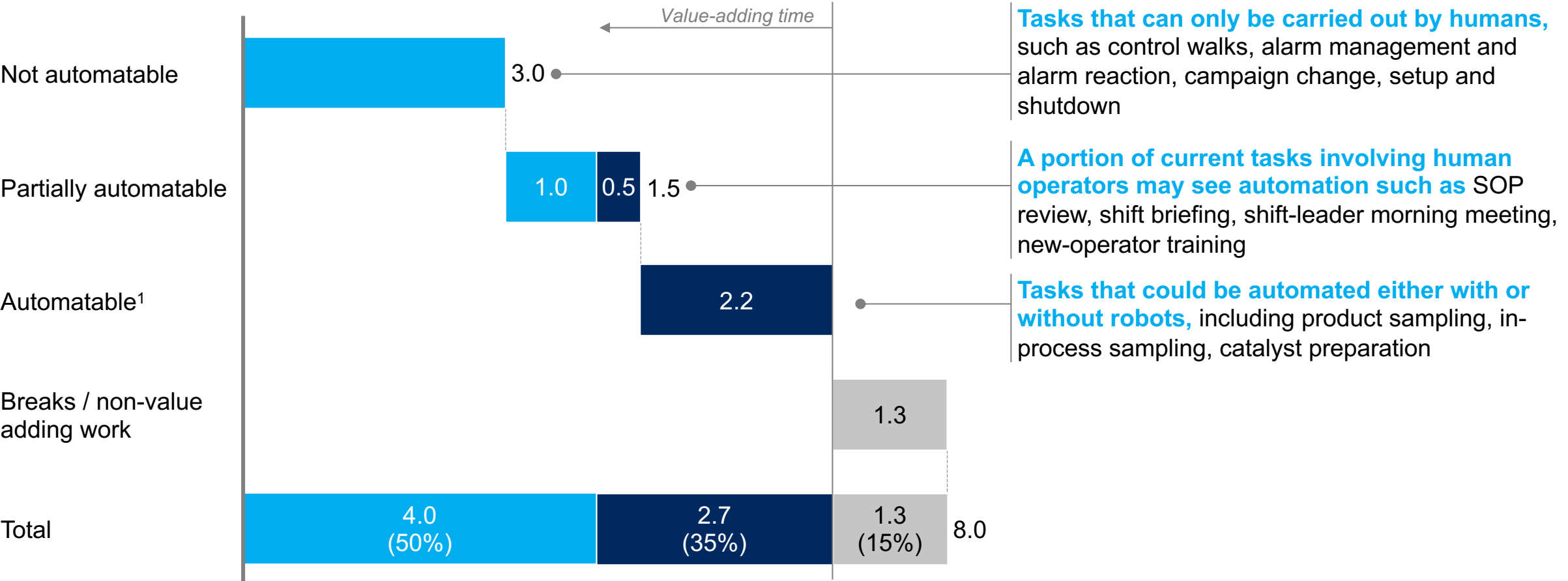


People—40-60% of field- operator workload can by saved by robotics and automation and redirected elsewhere

Human workload Automatable workload Breaks / non-value adding work

Average workload over 8-hour shift for a high-performing specialty-chemicals plant

Hours per operator



~40% of value-adding operator time in specialty chemical plants can be saved through automation and applied towards more critical tasks that require humans, and ~60% in commodity-chemical plant

¹ 50% could be automated without robots and 50% could be automated with humanoid robots



People—Tasks of control room operators will move from “control” to “improve,” creating an enormous challenge of upskilling

From



To Analytics model

Logics



- Role of the control room operators will shift from **decisions based on “experience”** to **running analytics based on data**
- Strong **shift in capabilities** necessary, requiring upskilling of labor force



People—Digital workflow apps will increase efficiency in maintenance processes by improved planning, guidance, and performance management

Digital maintenance workflow

What is it?

- Smart device app **regrouping all necessary support tools for maintenance technicians**
 - Digital work permit
 - Job closure
 - Compendium of technical information
 - Dynamic schedule

How does it increase efficiency?

- No **physical work permit to be collect** from/signed by maintenance foreman; reduce waiting times between tasks
- Live **update of workplan** (and potential adjustments of teams) depending on progress at each workorder
- No missing paperwork**/all technical information and previously conducted work available; preventing unnecessary trips to parts storage

